

RECALL FOR INSPECTION

NIMBUS LOCK CARABINER

C.A.M.P. has received a limited number of notifications concerning the failure of the spring mechanism that activates the closure of the gate on the Nimbus Lock carabiner. The reports of failure have been limited to batch numbers 10 23 and later. The issue is easily identified if the carabiner is opened completely and does not automatically return to its closed position. The spring mechanism will break and the gate will not return to its closed position in affected units. C.A.M.P. is in the process of implementing a corrective action for future production of Nimbus Lock carabiners. Until the corrective action is in place, the company is issuing a recall for inspection for all Nimbus Lock carabiners with batch numbers after 10 23. The batch numbers included are: 10 23, 11 23, 12 23, 02 24, 03 24, 04 24, 09 24, 10 24, 12 24, 01 25, 02 25, 06 25.



Affected products with Nimbus Lock carabiners are:

- Nimbus Lock (ref. 2927 green), (ref. 292702 violet), (ref. 292703 blue)
- Nimbus Lock 3 Pack (ref. 3434)
- Locker Draw KS (ref. 3436) which includes a Nimbus Lock carabiner
- Energy CR3 Pack (ref. 2961) which includes a Nimbus Lock carabiner (harnesses and belay devices are not included in this recall)
- Energy Nova Pack (ref. 2962) which includes a Nimbus Lock carabiner (harnesses and belay devices are not included in this recall)





The issue does not affect the strength of the carabiner when it is locked. There have been no reports of injury. C.A.M.P. is in the process of making a 100% inspection on all Nimbus Lock carabiners in stock at subsidiaries and distributors worldwide. C.A.M.P. is issuing this recall for inspection out of an abundance of caution and recommends that customers stop use of their Nimbus Lock carabiners until they can be inspected.

We ask that you:

 Immediately stop using and inspect any Nimbus Lock carabiners for the affected batch numbers. The batch numbers for affected products are 10 23, 11 23, 12 23, 02 24,

C.A.M.P. SpA Costruzione Articoli Montagna Premana Via Roma, 23 - 23834 Premana (LC) - Italy Tel. +39 0341 890117



03 24, 04 24, 09 24, 10 24, 12 24, 01 25, 02 25, 06 25. The batch number is found on the side of the bottom of the carabiner on the side with technical strength markings with no brand logo (see the picture below).



- All units from the specified batch numbers should be returned at the expense of C.A.M.P. - to C.A.M.P. SpA, to C.A.M.P. subsidiaries, or to the C.A.M.P. distributor in your country. We will promptly inspect returned units and return inspected units to customers as quickly as possible. Affected units that do not pass the inspection will be replaced.
- Opening a carabiner is essential to using a carabiner for its designed function so it is
 possible to check for this issue on any carabiner with each use. Always make sure the gate
 closes automatically with each use. Additionally, locking carabiners like the Nimbus Lock
 should always be locked when in use.

We are aware of the inconvenience caused by this issue. Please accept our apologies. The safety of our customers is our top priority. Please read the Frequent asked Question (FAQ) for shipment details. Thank you for your cooperation and continued trust. Contact us anytime with questions:

C.A.M.P. SpA

Via Roma, 23 – 23834 Premana (LC) - Italy Tel. +39 0341 890117 <u>contact@camp.it</u>

C.A.M.P. SpA
Costruzione Articoli Montagna Premana
Via Roma, 23 - 23834 Premana (LC) - Italy
Tel. +39 0341 890117



Frequently Asked Question (FAQ)

Why is the Nimbus Lock being recalled?

C.A.M.P. has received a limited number of notifications concerning the failure of the spring mechanism that activates the closure of the gate on the Nimbus Lock carabiner. C.A.M.P. wishes to guarantee the best quality and functionality of all its products and is issuing this recall for inspection out of an abundance of caution and recommends that customers stop use of their Nimbus Lock carabiners until they can be inspected.

Have there been any accident or injuries with the Nimbus Lock?

There have been no reports of injury.

What action did you take?

C.A.M.P. is in the process of making a 100% inspection on all Nimbus Lock carabiners in stock at subsidiaries and distributors worldwide. C.A.M.P. is also in the process of implementing a corrective action for future production of Nimbus Lock carabiners.

What should I do with my Nimbus Lock?

Immediately stop using and inspect any Nimbus Lock carabiners for the affected batch numbers. All units from the specified batch numbers should be returned - at the company's expense - to C.A.M.P. SpA, to C.A.M.P. subsidiaries, or to the C.A.M.P. distributor in your country. C.A.M.P. will promptly inspect returned units and communicate with customers about next steps based on inspection results. Affected units that do not pass the inspection will be replaced.

Please return the products to the following address:

NS LOG SRL

Via Colombo, 6 - 23844 Sirone (LC) - Italy

If I don't find a C.A.M.P. distributor, who should I contact?

Please contact C.A.M.P. SpA Italy by email at contact@camp.it or by phone at +39 0341 890117.

How can I check if a Nimbus Lock has been inspected?

A * symbol will be engraved on the carabiner before the batch number (i.e. * 10 23) on all units inspected by C.A.M.P.

C.A.M.P. SpA
Costruzione Articoli Montagna Premana
Via Roma, 23 - 23834 Premana (LC) - Italy
Tel. +39 0341 890117